

Access Statement for The Mountsorrel Guesthouse

Introduction

The Mountsorrel is a small family run Guest House with good food and individual service; we are situated in our own secluded grounds surrounded by trees and shrubs with a private car park.

Our 14 Quality en-suite rooms are pleasantly furnished and provide a high degree of comfort whether you choose a single room or a deluxe suite. Ground floor and disabled rooms are also available. All rooms have a complimentary tray, colour T.V and wireless internet connection

The delightfully decorated lounge/bar offers easy seating where you can relax or maybe try a pint of chilled ale or lager.

Our dining room has an intimate atmosphere and offers fine cuisine and attentive service. A superb a-la-carte menu is available.

Your hosts at The Mountsorrel Mike and Hilary along with the fully trained staff are on hand to ensure your stay will be pleasant and relaxing and guarantee the high standards of accommodation, cleanliness and service that they themselves expect

Pre-Arrival

We are Located on the old A6 midway between Loughborough and Leicester

We are on the main Leicester to Loughborough Bus route the nearest bus stop is in front of the Guesthouse and the Bus runs at 15 minute intervals in the week and every hour at weekends

The nearest railway station is Barrow upon Soar but Loughborough or Leicester are the main stations Taxis are normally available outside the station We can pre book a taxi if you wish from our local minicab company

Brochures and menus can be downloaded from our web site but we do not have the facility to prepare documents in Braille

Our website www.mountsorrel-guesthouse.co.uk provides pictures and information about accommodation and the services we provide

You can contact us by phone Fax or email if you require further information. Please see the "contact information" section of this document

Arrival & Car Parking Facilities

Please advise us of your anticipated arrival time so we can be sure to have someone here to assist should you require

To ensure your accommodation is ready we ask that guests do not arrive before 12.30pm. Earlier arrival may however be possible by prior arrangement

Parking is on a level drive to the front of the house and a disabled bay is clearly marked to the Right side

The main entrance is to the front of the house and the disabled entrance is to the Right side

We offer assistance with luggage if required

Main Entrance, Reception & Ticketing Area

The main entrance is located to the front of the building and there are 3 steps of 9 inches up to the front door this door is 39 inches or 1 metre wide

The door to the side is for wheelchair access and is level without steps this door is 32 inches or wide 820mm this door leads to the lounge bar area through a door 29 inches wide or 740mm

There are door bells at both entrances

Public Areas - Hall, Stairs, Landing, Corridors etc

The main door leads into a large hallway with the dining room to the left and the lounge/bar to the right

All the ground floor rooms are on one level without steps

The main hallway leads to two ground floor bedrooms both suitable for families and the less able people, both rooms are on-suite and have baths

There are 19 steps to the first floor front bedrooms and 17 to the rear bedrooms

the staircase is 38 inches wide or 970mm and has a hand rail to the left

There are toilets on the ground floor one purpose built for the

disabled, these are situated through the bar pictures are available on our website www.mountsorrel-guesthouse.co.uk

There are 3 more ground floor rooms in the new annex building. This is where the disabled room is situated

All rooms are centrally heated but temperatures can be adjusted in each room to suit individual requirements

Public Areas - Sitting room, lounges, lobbies etc

Guests are welcome to use the lounge/bar at any time The lounge has two leather chesterfield sofas two tub style chairs and 12 stools

We have a large flat screen TV and radio in the lounge/bar

Drinks are available until 11.00pm or later by arrangement

The lounge is carpeted and has a gas fire to supplement the central heating if required

Breakfast and evening meals are served in the dining room

The dining room has a polished Light wood floor oak tables and brown leather upright chairs

Bedrooms & Sleeping Areas

All 14 bedrooms are en-suite and centrally heated

We have 5 ground floor rooms 1 of which has been purpose built for the disabled and 2 further rooms for the less able

All bedrooms have tea and coffee facilities colour TV and are decorated with low glare paint

We provide a hair drier a selection of books and a basic first aid kit

Our beds are made with cotton and polyester sheets and have duvets

If you have an allergy to feather or synthetic materials please advise us in advance

We supply additional blankets in all rooms

All rooms have wardrobes, chest of draws and dressing tables with vanity mirror centre ceiling lighting and bedside reading lamps

Wi-Fi is available in all rooms and public areas

Additional Information

All rooms and public areas are fitted with a smoke/fire alarms

Please advise us if you have hearing or mobility difficulties
We have several fire extinguishers around the building but for safety reasons you are advised not to use them

Should the fire alarms sound please evacuate the building using the designated route

Please follow instructions in the rooms and escape signage

We operate a no smoking policy throughout the guesthouse a designated area is available to smokers outside

Address:

The Mountsorrel
217 Loughborough Road
Mountsorrel
Loughborough
Leicester
LE12 7AR

Telephone: 01509 412627

Fax: 01509 416105

Email: info@mountsorrel-guesthouse.co.uk

Website: www.mountsorrel-guesthouse.co.uk

Future Plans

We plan to enlarge the dining room to cater for larger parties and to install a front entrance porch

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please contact us.